



Code of Conduct

The STS is a Public Transportation Service provided by the Seneca Nation of Indians. It is a privilege to use and all users, riders and operators shall employ appropriate and respectful behavior as everyone is entitled to a safe, clean and pleasant experience.

Any conduct that violates one or more or a combination of these rules, whether singular or on continuing bases, may result in discharge from the bus and /or a suspension of riding privileges.

- Priority seating at the front of the bus is reserved for disabled persons and elders.
- Consuming food or beverages while on the bus is prohibited.
- Shirt and shoes are required to ride the bus.
- Headphones are to be utilized when using personal electronic devices.
- Bags and packages cannot block the aisle or doorway. You may not deny another passenger a seat because you are using a second seat to stow your personal belongings. Any bags and packages must be secured on the lap of the passenger, placed in the space in front of the seat, or stabilized at the feet of the passenger. Bags or backpacks must have covers and contents must be secured therein.

There is zero tolerance for violation for the following rules of conduct.

- Smoking, use of tobacco products, consumption of alcohol and use/or possession of illegal substances is strictly prohibited.
- Weapons of any kind are strictly prohibited.
- Vandalizing or tampering with SNI; STS property or the property of others is strictly prohibited.
- The transport of any hazardous material as defined by NYSDMV/NYS DOT (flammable or explosive materials) is strictly prohibited.
- Any behavior or act that creates unsanitary conditions is strictly prohibited.
- Verbal and /or physical threats, abuse, foul language, shouting, fighting or any aggressive or unruly behavior is strictly prohibited.
- Lying down on seats or floor is prohibited.

Only clearly identified service animals will be allowed on the bus. All other animals including pets caged or not, will not be transported.