

DELAYS, DISRUPTIONS, CANCELLATIONS

NOTIFICATIONS, ALERTS AND UPDATES provided as necessary at:
www.sni.org/STS WGWE
Facebook-Seneca Transit Twitter @senecatransit

HOLIDAYS:
STS does not operate on the following holidays:
New Year’s Day Labor Day
Memorial Day Thanksgiving Day
Independence Day Christmas Day

SPECIAL EVENTS
Special Event schedules are available at www.sni.org/STS
Special Event schedules will be posted 30 days in advance

Service changes are based on current conditions and are subject to change as those conditions change. To ensure your safety and safety of the operations, STS does it’s best to work with the operator and informing the general public of any pending, active or ongoing changes in service through a number of platforms.

All questions or concerns related to services can also be directed to Dispatch (585.968.0834/TDD711) or the STS Manager (716.945.1790x3068 or STS@sni.org).

Service Delays, Disruptions, Deviations
Buses may experience delays, disruptions or deviations for any number of issues including but not limited to weather, mechanical failures, accidents, road closures and construction activities. STS provides updates, alerts and notifications through social medial and the STS website for all **delays more than 15 minutes**.

Activation of Alternate Schedule
In our efforts to minimize disruptions and make sure the health and safety of the public and our operations are priority, STS created an **Alternate Schedule** to be implemented for a period of time or duration during operating hours. The **Alternate Schedule** is a modified service schedule. The schedule is broken into two areas, Zone 1 (the northern end of the routes) and Zone 2 (the southern end of the routes). Each bus operates in one zone. This allows STS to continue providing services when only one area of the system is significantly impacted. All service changes and implementation of the **Alternate Schedule** are posted through various platforms to maximize public notification.

Suspension and/or Cancellation of Services
There might be times when STS may need to temporarily suspend or cancel services due to the severity of the conditions and travel bands. When this happens, STS may implement the Alternate Schedule when and where possible or cancel service all together. As conditions change, STS may also resume services after a suspension or cancellation to the Alternate Schedule or regular service, depending on conditions. All service changes and imple-mentation of the **Alternate Schedule** are posted through various platforms to maximize public notification.

STS CONNECTIONS

TRANSFER STOPS
Olean Area Transit System (OATS)
Center Street Plaza
Salamanca Bingo Hall
<http://www.cityofolean.org/CommDev/OATS/index.html>

NFTA Lotus Bay #76
Irving Bingo Hall
<http://metro.nfta.com/routes/Route.aspx?rt= 76>

GAMING & ENTERTAINMENT
STS has regular stops at both Seneca Gaming & Entertainment locations in Irving and Salamanca. Getting to t h e Seneca Allegany Casino is a simple transfer to the Casino shuttle at the SG&E Salamanca location. The Casino shuttle stops at SG&E and the Seneca One Stop every 15 minutes throughout the day. STS provides a direct stop at the Casino on Saturdays.

RIDER SERVICES

PASSES (Cash Only)
30 Day Pass for \$30 OR 1 Day Pass for \$3
Passes are also valid on OATS busses. Pass must be retained for the duration of the trip.

BUS PASSES AVAILABLE (Cash Only)
Passes available for purchase at the following locations on the route:
William Seneca Building Seneca One Stop – Irving
Seneca Allegany Administration Building Seneca One Stop – Salamanca

Did you know that STS buses provide:
Free WiFi
Bike Racks
STS Passes are transferable with OATS

Visit our website for more information and access our “How to” videos

ACCESSIBILITY

THE SENECA NATION IS AN EQUAL OPPORTUNITY PROVIDER SERVICES
All buses are wheelchair accessible. Personal Care Attendants ride free with individuals with disabilities. Only registered service animals are permitted.
CIVIL RIGHTS STATEMENT
The Seneca Nation is committed to providing non-discriminatory service to ensure that no person is excluded from participation in, or denied the benefits of, or be subjected to discrimination in the receipt of its services on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act of 1964 ("Title VI"). To request additional information about Title VI, or if you believe you have been subjected to discrimination and would like to submit a written complaint, please contact the Transit Manager at the information provided.

AMERICANS WITH DISABILITIES ACT PARATRANSIT POLICY:
The Seneca Nation provides buses equipped with wheelchair lifts on its fixed routes, with route deviation by prior request, during its hours of operation Monday through Friday, 6:15am - 9:30pm and Saturday, 9:00am 12:15am. Please call 585-968-0834 for additional information or to request route deviation service during regular working hours, 9:00 a.m. to 4:30 a.m. Monday through Friday, except holidays.

SENeca TRANSIT SYSTEM

Find us on:

facebook®

www.sni.org/STS

TDD 711

585-968-0834

EFFECTIVE DATE JANUARY 2018

SENeca TRANSIT SYSTEM

Connecting the Western Door

The Seneca Transit System (STS) is a public transit system which operates with strong support and financial assistance from the Seneca Nation's leadership. The service is financed by the Seneca Nation with assistance from several Federal Transit Administration programs. This public transit program connects the Nation's Allegany and Cattaraugus Territories and the surrounding communities in Cattaraugus County.

STS strives to provide safe, quality, dependable, economical, and courteous public transportation to Nation members as well as residents and visitors to the Territories, surrounding communities and the general public. Support from Seneca officials, members and the many communities along our routes provides the basis for continued service and expansions. Future plans include development of additional routes and facilities to better serve and connect the Territories, the Southern-Tier and the Buffalo-Niagara areas.

We value your input. Questions or concerns can be directed to:

SENeca TRANSIT SYSTEM
Transit Manager
90 Ohi: yo' Way
Salamanca, NY 14779
716-945-1790 Ext. 3068
Email: STS@sni.org



RIDER INFORMATION

FARES (Cash Only/Exact Change)
\$1.00 within ZONE
\$2.00 from one ZONE to another
Add \$1.00 each for Route Deviation
FREE Transfers onto OATS bus in Salamanca
Children under 12 must be accompanied by" an adult 18 older

FLAG STOPS
The bus can pick up or drop off at any point along the route.
For a flag stop, wave to the driver as the bus is approaching.
Do not approach the bus until it comes to a complete stop.

ROUTE DEVIATIONS
STS will deviate from the operating route up to 3/4 of a mile.
Schedule a route deviation by calling 585-968-0834 48 hours in advance.

SAFETY TIPS
Seat belts are available on some STS buses for your safety.
Car seats are not required on public transportation. Riders are encouraged to bring their own.

RIDER TIPS
Be a few· minutes early to the bus stop. Bus stops are curbside at the location listed.

Schedules are updated annually. Each has an "effective" date on the front and is a different color than the previous outdated schedule. All current schedules are available online.

CODE OF CONDUCT

There is ZERO TOLERANCE for violation of the following rules and passenger(s) may be immediately expelled from the bus:

Smoking, use of tobacco products, consumption of alcohol and use/or possession of illegal substances is strictly prohibited.

Weapons of any kind are strictly prohibited.

Vandalizing or tampering with SN and/or STS property or the property of others is strictly prohibited.

The transport of any hazardous material as defined by NYSDMV/NYS DOT (flammable or explosive materials) is strictly prohibited.

Any behavior or act that creates unsanitary conditions is strictly prohibited.

Verbal and /or physical threats, abuse, foul language, shouting, fighting or any aggressive or unruly behavior is strictly prohibited.

Lying down on seats or floor is prohibited.

Only clearly identified service animals will be allowed on the bus. All other animals or not, will not be transported.

HOURS OF OPERATION

Monday - Friday:	6:15AM - 9:30PM
Saturday:	9:00AM -12:15AM
Sunday:	CLOSED